

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has an outstanding reputation for building reliable and durable forklifts. Komatsu is recognized around the world as a business with a prosperous heritage while maintaining an exceptional standard of innovation and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their promise of helping to build a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a producer of mining and construction equipment. Very quickly the business grew into an industry leader and was accountable for building Japan's first state-of-the-art bull dozer and farm tractor.

Komatsu has developed into a international giant over the previous few decades due to their competence and strength in the field of logistics, mining, excavating and construction. Utilizing modern concepts and technological superiority, they continue to be at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Using their improved manufacturing features and progressive design techniques, Komatsu has become renowned to manufacture the kind of rugged and reliable forklift that clients across the world have come to rely on. In 1976, Komatsu Forklift U.S.A., Inc was established to satisfy the increasing demand for its goods in the North American market. To improve costs and efficiencies, a state-of-the-art facility was developed in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to meet the needs and demands of their customers globally while remaining a principal producer and supplier of innovative lift trucks and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied customers along with their North American consumers.

After numerous years of establishing and preserving quality consumer service rapport with clients, Komatsu Forklift recognizes that satisfying the requirements of the customer is vital. Komatsu starts all new initiatives and product developments with the customer's input. By welcoming contributions and opinions, they are able to establish client wants and expectations then develop progressive creations and then manufacture to exceed Komatsu Engineering Standards. Assuring consumers that quality is premeditated from the start and maintained through the manufacturing, service and product sales processes, allows Komatsu to end up with a superior product from start to finish.

The engineers at Komatsu are experts who specialize in designing heavy-duty equipment, forklifts and construction equipment. Their design expertise assures that every piece of equipment will endure in even the toughest functions and environments. Adherence to strict engineering standards enables Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and strict in-house quality standards all add to top-quality forklift products. Komatsu Engineering Standards translate the current and innovative technology used in advanced mining and construction equipment into world class equipment.

The modern and efficient factory in Covington, Georgia is a full service plant. This contemporary facility starts the manufacturing process with unrefined steel which is then welded, fabricated and prepared. Once assembled and painted the lift trucks are ready to leave the plant and enter the market. Maintaining quality control through the length of the manufacturing process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as valuable as the individuals who sell and support it, their sellers make all the difference. Komatsu Forklift is proud of their committed supplier networks who strive to exceed expectations. Specialized in all aspects from product sales, service or operating education, or aftermarket support, their diverse network of experienced and capable professionals are available. Komatsu Forklift Vendor locations across the country have a Komatsu OEM components on-hand to provide the necessary service needed to keep customers' operations running fluently. Computerized, real-time access with next day distribution from their highly automated distribution center is another option. The on-line K-Link system assists sellers with on-line components management, service and acquisition for all major lift truck models.

At Komatsu Forklift U.S.A., Inc. they know how to serve National Accounts. Several world-class companies rely on Komatsu forklifts in their daily operations. Countrywide account consumers benefit from a unique partnership with Komatsu that enables them to customize cost-efficient services so as to raise the customer's efficiency and profits. Komatsu nationwide account consumers have access to on-line components and operations support system and a inclusive fleet management program, offering the ability for Komatsu to be their total solution for any forklift worries.

The efficient and dependable staff members at Komatsu Forklift U.S.A., are dedicated to providing excellent customer support no matter if it comes in the form of instruction, product sales, aftermarket support, and longterm maintenance. They want to make sure that the client support provided will help their clients satisfy or exceed their business goals while establishing strong working partnerships in the process. Komatsu strives to identify with each of their customers' distinctive methods of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many local Komatsu lift truck dealers to learn more about the numerous goods and services available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of clients world-wide depend on the Komatsu family of products on a daily basis.